

## Privacy Statement

RoyaleHosting also referred to as: RH, grants great importance to protecting your privacy, and (personal) data is therefore carefully processed and secured by us. In this privacy statement, we explain which personal information we collect and use and for what purpose.

### Processing of personal data

RH can process your data because you use our services; you provide this data to us yourself. For example, you can give us your contact details if you want to communicate with us if you wish to receive further information about our services, if you're going to apply for a position within our organization or if you want to do business with us. We then process this personal data to perform our services and to inform you. Without this personal data, we cannot implement our services and to give you a position. We only use your data for the processing of your request.

We could also obtain information through a third party that indirectly relates to you. When we do that, we ask the relevant third party to guarantee that they have lawfully collected the information and that we have the right to obtain and use that information from them.

Besides, we are interested in data that provide us information about you something about the use of our website, for example, the number of visitors in a certain period, which countries our visitors come from, and which pages have the most views. For this, we can register your IP address and domain name. To adapt the facilities and functions to the user's equipment, we also keep track of the type of browser you use to access our website. The information obtained is the property of RH.

Cookies from the American company Google also are placed on our website as part of the "Analytics" service. We use this service to keep track of and get reports on how visitors use our site. Google may provide this information to third parties if Google is legally required to do so, or insofar as these third parties process the information on Google's behalf. We do not influence this.

### Use of personal data

RH collects and uses your data to deliver the information, services, and services you have requested and to manage the website. RH can also use your data to keep you informed of the functions of RH. We can also use your data for conducting research and performing analyses to improve both our website and our services.

RH needs a legal basis to process your data. RH will process your data based on preparing grounds such as executing an agreement, based on a legal obligation or through your permission. In the case of consent, you have the right to withdraw it at any time.

All of our employees respect your privacy. The information and personal data are treated confidentially, also by third parties who are responsible for the security of your data storage and will not be used for purposes other than those stated.

## Transfer to third parties

RH does not sell, rent, or lease its customer lists to third parties. RH will never provide your data disclose, without notice, except when required by law or in good faith belief that such action is necessary to:

- comply with a legal request; or
- to protect and defend the rights or property of RH; or
- act under exigent circumstances to protect the personal safety of users of RH or the public.

However, the personal data you provide may, in some cases, be processed by third parties. For example, RH can hire a supplier to perform administrative and operational work to support our relationship with you. These suppliers are bound by contractual and other legal obligations to treat your data confidentially and to respect your privacy. They, therefore, only have access to the personal information they need to perform their work. If required, we will enter into a processing agreement with this third party.

## Storage of personal data

The basic principle for storing personal information is that all data is not stored any longer than necessary. RH will, therefore, not store personal data for longer than is strictly necessary to realize the purposes for which the data are collected. Exceptions to this are the data that we must keep for longer because the law requires us to do so.

## Security of personal data

RH ensures appropriate organizational, technical, and physical protection of your data. RH keeps the personal information you provide on computer servers secure in a controlled, secure environment, protected from unauthorized access, use or disclosure.

### Automated decision making

RH does not make decisions based on automated processing about matters that can have (significant) consequences for people.

## Your rights

You have, among other things, the right to information, inspection or rectification, deletion, processing limitation, or the right to data portability.

If you want to make use of your rights, you can send a specified request to [legal@royalehosting.net](mailto:legal@royalehosting.net). To ensure that you have made the demand for inspection, we request that you send a copy of your proof of identity with the application. Make in this copy the passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number, and Citizen service number (BSN) black. This is to protect your privacy. RH will respond to your request as quickly as possible, but in any case within four weeks.

## Changing the privacy statement

This privacy statement can be changed. RH will occasionally update the privacy statement to reflect company and customer feedback. RH advises you to periodically review this statement to stay informed of how RH protects your information.

## Contact

RH would like to receive your comments regarding this privacy statement. If you believe that RH has not acted based on this statement, please contact Stan van de Klippe at [legal@royalehosting.net](mailto:legal@royalehosting.net) or by telephone on 06-55067600. RH would also like to point out that you also have the option of submitting a complaint to the national regulator, namely the Personal Data Authority.

## Disclaimer

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